



4967 crooks road, suite 250 \* troy, michigan 48098 \* (248) 654-6499 phone \* (833) 985-2159 fax

Welcome to Kidology Pediatrics!

We are so excited you have chosen us for your child's health care needs. We look forward to providing your family with compassionate, thorough and up to date comprehensive medical care. We strive to meet or exceed all expectations regarding your families needs in a health care team.

Here at Kidology, education is our goal. Our name quite literally means "the study of kids", and we want you to be among our top students. We plan to walk you through what to expect at each stage of your child's development, and how you can best support their growth and development during that time. We strive to make you feel empowered with the knowledge of how to handle minor illnesses and injuries at home, all while knowing that we are available to assist you if you feel overwhelmed or have further questions beyond your knowledge base.

Part of our education tool-kit given during the initial visit at our office includes handouts and brochures regarding safety, development, nutrition, and at-home care of some conditions during off hours. These handouts can also be uploaded to your patient portal for easy access.

We also have many helpful tools for you on our website: <https://Kidology.care>

These tools include common medication dosing and schedules, as well as common illnesses going around and how to care for these illnesses at home. There is also a guide to when an appointment at the office or a visit to the emergency room would be warranted, and recommendations on local emergency rooms that would be good options for your children. If you have a non-urgent question, we are available to you using our patient portal system, where you can email your regular provider and they will return that message within 1-3 days. If you have an urgent or emergent need when the office is closed, one of our providers is on call 24 hours a day, 7 days a week for emergencies. They can be reached at 248-654-6499 option 2 (during off hours) to reach the on-call doctor line. Please leave us a voice mail and we will call you back within 30 minutes.

Please let us know if you have any questions regarding our practice. We are so excited to have you join our Kidology family!

Dr. Neethi Patel, DO

Dr. Julie MacPherson, DO